

ACCOMMODATION - INFORMATION SHEET

PERISHER LODGE – 02 6457 5428, MANAGERS – Robyn and Terry THREDBO LODGE - 02 6457 6279, MANAGERS – Kim and Brendan

Below is a summary of important information regarding your booking and stay at Dulmison Lodges. Other information is provided in the current winter rates notice.

More details are provided in a compendium in your room. These include coverage of Health & Safety – so are critical. Please ensure you read and understand all elements upon your arrival.

Location, Access, Check-in and Check-Out:

Thredbo lodge is located on Diggings Terrace, behind the Village Green. Parking is available and needs to be requested at the time of booking. Complimentary shuttle buses are available for transport to the lifts at Friday Flat.

Perisher Lodge is located behind the Sundeck above Telemark Tbar. Access is via the ski tube and Hans Oversnow, located in the south west corner of the ski tube terminal. Hans Oversnow operates until midnight by prearrangement - for bookings call 6457 5334.

Entry doors are fitted with a keypad lock. The door codes are included at the bottom of your Tax Invoice/Confirmation.

Check-In time is 2pm; Check-Out time is 10am. Members and temporary members leaving or arriving outside of these times can leave their luggage in the lounge areas, or as directed by the managers. Room allocation can change so please make sure you check the Occupancy Sheet on arrival for your allocated room number.

If you will not be needing dinner (or arriving after 7pm) on your day of arrival, please let the managers know before 5pm. It is at the managers discretion whether or not a meal will be available to you (dependent on your arrival time).

Members and guest should make themselves aware of cancellation policies and charges.

Provisions

All rooms have ensuite facilities.

Linen and towels are provided (but no toiletries).

Tea and coffee are provided in the lounge/ dining area.

A washing machine and drier are provided.

A ski room and drying room is provided.

Meals & Beverages

Meals are on a fixed menu basis with three options: unrestricted diet, coeliac and vegetarian. Only medical certified diets can be accommodated – and will be served for the duration of your stay. If coeliac or vegetarian, you must communicate this (and any allergies) directly to the managers at least one week in advance. Meal times are:

- Breakfast: 7.30am to 9am (cooked between 7.45am & 8.30am); Sunday 7.30-9am (continental only)
- Lunch: Self-serve (eg. soup, salad, toasties, fruit) & clean up after yourselves 12 noon to 2 pm.
- **Dinner**: 6pm for children and 7pm for adults (3 courses entrée, main and dessert).

Dinner: Members and guests are rostered to assist with set up, delivery, clearing and cleaning up afterwards. The managers have one night off per week. The designated members/ guests are required to heat up and serve a pre-prepared meal.

Members and quests are to supply their own alcoholic and non-alcoholic drinks. A quest fridge is provided.

Arrival and Departure - Provisions and Procedures

Linen and towels are left on the beds for your arrival. Members and guests are to make up their own beds.

On departure, members and guests are to:

- · Strip beds,
- Empty bins,
- Linen and towels to be left in bags as directed by the Lodge Managers,
- Ensuites to be thoroughly cleaned using materials provided. If the room is not satisfactorily cleaned, an invoice will be sent to cover the extra cost (currently \$33 per room)

Conduct and Cleanliness

The Lodge is a club facility – not a hotel nor commercial lodge. The managers must be treated accordingly – in a respectful, courteous, friendly and inclusive manner.

Members, guests and children must behave in an appropriate manner towards each other and take into consideration the impact of their behavior on others.

Members and guests who are accompanied by young children are reminded that facilities for children are limited. Parents are responsible for their own children at all times. You must ensure that the behavior of children is acceptably quiet and does not disturb other quests.

Members are reminded that the behavior of their introduced guests are (ultimately) the responsibility of the member.

There is no television or wifi. This is a conscious decision by the Club to encourage interaction and conversation between members, guests and children. Games and reading material are provided.

The use of mobile phones and electronic devices is not permitted in the lounge and dining areas (other than for the purposes of reading).

Dress standards apply. Members and guests should be dressed neatly and tidily at all times (especially at dinner). Bare feet, thongs, caps and hats ae not allowed at any time.

Members and guests have a general responsibility for the cleanliness and tidiness of the common areas: eg clean up after tea/ coffee, reposition furniture after use, put games away, place rubbish in bins and wipe down surfaces after use (especially at night).

Skis and snowboard are to be stored only in the ski room.

Ski and snowboard boots are not to be worn beyond the ski room.

Consequences for breaches of Club rules and behavioral requirements are contained in the Club's Memorandum and Articles of Association. They include eviction from the lodge and/or cancellation of membership.

For further information in general, visit our website: www.dulmisonskiclub.com.au